

Media, Information and Communication Technologies Sector Education and Training Authority

Accelerating quality skills towards an information savvy society

BID INVITATION DOCUMENT (SBD1)

THE MICT SETA INVITES BIDS FOR THE FOLLOWING PROCUREMENT REQUIREMENTS							
BID REFERENCE NUMBER:	MICT-SETA/ISP	P-GSM/2018	CLOSING DATE & TIME	25 June 2018 11h00			
BID DESCRIPTION							
INTERNET SERVICE PROVISION (ISP) AND GLOBAL SYSTEMS FOR MOBILE COMMUNICATION (GSM) DATA SERVICES TO MICT SETA FOR A PERIOD OF THREE (3) YEARS SUBJECT TO MICT SETA LICENSE RENEWAL							
Bidders must sign the signature page of the Bid Invitation (SBD1) validating all documents included in the response to this invitation.							
The successful bidder will receive a letter of award followed by the signing of a Formal Written Contract between the MICT SETA and the awarded bidder.							
Validity period from date of closure: 150 days							
This bid invitation is subject to the Preferential Procurement Policy Framework Act and its Regulations of 2017, includes the National Treasury General Conditions of Contract available on the National Treasury website and any other Special Conditions of Contract							
Preferential Procurement System applicable for this procurement in terms of PPPFA Regulations 2017: 80:20							
Compulsory	Date	6 June 2018 at	10:00				
Briefing Session and Contact	Location		FICES, Gallagher C e, West Wing, Leve				
Person(s)	Contact Person	Simphiwe Yende					

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Bid Submissions are to be deposited in the MICT SETA Tender Box situated in the Reception Area:

Physical Address:

MICT SETA Head Office

19 Richards Drive

Gallagher Convention Centre

Gallagher House

Level 3 West Wing

Envelopes to be addressed as follows:

Bid Reference Number:

Bidder's Name:

Contact Number:

Email:

Postal Address:

Bidders are cautioned to deliver bid responses to the correct address before the closing date and time and to sign the bid register at reception on submission. No late bids will be considered. The tender box is open from 08:00 until 16:30 weekdays.

Bidders must submit their bid responses on the official bid invitation document (not to be re-typed) with additional information provided and attached as supporting schedules.

This bid invitation is subject to compliance documents checklist which will serve as mandatory requirement to qualify for phase two evaluation.

Failure to submit mandatory documents listed on the checklist will result in disqualification from the technical evaluation phase

REGISTRATION OF SERVICE PROVIDERS ON THE CENTRAL SUPPLIER DATABASE (CSD)

Bidders must register on the National Treasury Central Supplier Database (CSD) in order to do business with state institutions. Only registered service provider(s) who provide proof of registration on the CSD by attaching the CSD report with the allocated "MAAAxxxxx" number will be awarded if found to be tax compliant and successful in the evaluation stage.

Service providers must visit www.csd.gov.za to register or contact the National Treasury on **012 406 9222** or email csd.support@treasury.gov.za for assistance.

NUMBER OF BIDDING DOCUMENTS: FOUR (4) HARD COPIES CLEARLY MARKED

ONE (1) ORIGINAL

THREE (3) COPIES

Documents must be indexed for ease of reference and all pages sequentially numbered. The Proposal and the Pricing Schedule should be presented in separate envelopes.

The Technical Proposal will be evaluated as stage 2 of the evaluation process to determine bidder's capability, ability and eligibility for further evaluation on Price and B-BBEE which is Stage 3 of the evaluation. Only bidders who meet the minimum qualification threshold on the technical aspects will qualify for stage 2 evaluation

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ANY ENQUIRIES RELATING TO THIS BID MUST BE DIRECTED TO

For Technical Enquiries:

Contact: Mr Ofentse Habedi

Designation: IT Officer Tel: 011 207 2638

Email: <u>ofentse.habedi@mict.org.za</u>

For Bidding Enquiries

Contact: Mr Simphiwe Yende

Designation: SCM Officer Tel: 011 207 2631

Email: <u>simphiwe.yende@mict.org.za</u>

BIDDING PROCESS

The Evaluation Process will take place in three stages:

STAGE1 - COMPLIANCE DOCUMENTS CHECKLIST RETURNABLE DOCUMENTS

The Returnable Documents will form part of the mandatory requirements which will be checked against the checklist for compliance documents. Failure to provide the required documents will result in disqualification of bidder(s) from further evaluation on stage 2.

STAGE 2 - TECHNICAL/FUNCTIONAL EVALUATION

The compliant bidders' proposals will be evaluated against the published specifications evaluation criteria, according to the weights and scores indicated against each element

Should a need be justified, shortlisted bidders may be requested to do presentations, clarify or provide additional information before conclusion of the evaluation.

STAGE 3 – PREFERENCE EVALUATION (PRICE AND B-BBEE)

Bidders' pricing proposals will be compared on a fair and equal basis taking into account all aspects of the bid's requirements. The bidders B-BBEE scores will be added to the Price scores and ranked as follows:

Price - with the lowest acceptable priced Bid on an equal and fair comparison basis receiving the highest score as set out in the Preferential Procurement Policy Regulations 2017;

Preference - preference points as claimed in the preference claim form (SBD6.1) according to B-BBEE status level of contribution as stated in the B-BBEE Certificate or Sworn Affidavit;

The Price and B-BBEE scores will be combined to determine the successful bidder who scores the highest points.

The contract will be awarded to the highest scoring bidder subject to the bidder having supplied the relevant administrative and compliance documentation.

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CONDITIONS OF BIDDING

- Any amendments to the bid conditions or setting of counter conditions by the bidder will
 invalidate the bid submission. Additional information the bidder may deem necessary to be
 furnished may be done so as a separate annexure.
- 2. The MICT SETA will not be held liable for the costs of preparation of the bid proposal incurred by the bidder in responding to this bid invitation.
- 3. The MICT SETA reserves the right to withdraw or cancel the bid invitation prior to award by the delegated authority.
- 4. This procurement is subject to firm prices in terms of Paragraph 17 of the General Conditions of Contract. "Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity"
- 5. Where items are specified in detail, the specifications form an integral part of the bid document and bidders shall indicate in the space provided whether the items offered are to specification or not.
- 6. In respect of the paragraphs where the items offered are strictly to specification, bidders shall insert the words "as specified".
- 7. In cases where the items are not to specification, the deviations from the specifications shall be indicated.
- 8. With the exception of basic prices, where required, all prices shall be quoted in South African currency.
- 9. Any effort by Bidder(s) to influence evaluation, comparisons, or award decisions in any manner will result in the disqualification of the bidder concerned
- 10. As part of the evaluation process, the MICT SETA may conduct enquiries/investigations to determine the accuracy of representations made by bidders in the bid documents.
- 11. All information contained in this bid document is solely for the purpose of assisting bidders to compile responses/proposals for this bid. Any use of this information other than the intended purpose stated in this document is prohibited by the MICT SETA.
- 12. No emailed or faxed bids will be accepted.
- 13. Copyright of all documentation relating to this assignment belongs to MICT SETA. The successful bidder may not disclose any information, documentation or products to other client without the written approval of MICT SETA.
- 14. In the event that the Company would like to use any information or data generated in terms of the services, the prior written permission must be obtained from MICT SETA.

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ST	STAGE 1 – RETURNABLE DOCUMENTS CHECKLIST					
1	Completed and signed Bid Invitation (SBD1), Pricing Schedule (SBD 3.1), Preference Points Claim Form (SBD 6.1), Declaration of Interest (SBD 4), Declaration of Bidder's Past Supply Chain Practices (SBD 8), Certificate of Independent Bid Determination (SBD 9) and General Conditions of Contract (GCC)	Yes	No			
2	Proof of Registration on National Treasury Central Supplier Database attached with compliant tax status verification	Yes	No			
3	Certified Copy of B-BBEE Certificate or Sworn Affidavit for companies qualifying as EMEs or QSEs	Yes	No			
4	Audited Financial Statements for the last three years where legislatively applicable. Non listed entities to submit a brief report or review on operations, current financial result and future plans	Yes	No			
5	Originally Certified copy of company registration documents not more than 6 months old	Yes	No			
6	List of company owners/shareholders/directors/partners and originally certified ID copies not more than 6 months old.	Yes	No			
7	CVs of team and originally certified copies of qualifications	Yes	No			
8	Pricing Schedules	Yes	No			
9	Company Profile and Technical Proposal detailing how specifications will be met	Yes	No			

STA	STAGE 2 – FUNCTIONAL EVALUATION METHODOLOGY							
	EVALUATION CRITERIA	0 = does not qualify	3 = meet minimum spec	More than 3 and not exceeding 5 = meet and exceed spec	WEIGHT			
1	Ability of bidder to meet all or exceed minimum Internet Service Provision requirements as stipulated in paragraph 3 and 4 of the terms of reference.	Service is below current minimum standards and cannot be operable	Service is of good and basic standard in relation to the status quo and can perform at current standards	Service is of better and advanced standard in relation to status quo and can improve current situation.	35			

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2	Ability of bidder to meet or exceed all GSM requirements as stipulated in paragraph 3 and 4 of the terms of reference	Service is below current minimum standards and cannot be operable. Bidder lacks innovation and provides no latest technology	Service is of good and basic standard in relation to the status quo and can perform at current standards. Bidder has displayed basic innovation and provides latest technology	Service is of better and advanced standard in relation to status quo and can improve current situation. Bidder has displayed advanced levels of innovation and provides latest technology	25
3	Ability of bidder to provide and exceed minimum maintenance contract requirements. Lead time on support after issue log Call out services Service options provided by bidder.	Bidder has no support system and lead times not suitable on service unsatisfactor y. Bidder does not have electronic and telephonic platforms to support both ISP and GSM platforms	Bidder has basic support with basic electronic and telephonic platforms which meet current standards and can perform at current standards	Bidder has advanced support systems and multiple electronic and telephonic support systems which will improve current status and lead times are the quick and reliable.	30
4	Ability of service provider to provide training for MICT SETA printer users as stipulated in paragraph 4.9 of the terms of reference.	Bidder has no qualified training officials and capable training	Bidder has qualified training officials and capable training	Bidder has qualified training officials and capable training. Bidder also offers than basics on training	5

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5	Ability of service provider to provide clear project management and contract management solutions.	Project and contract methodology has gaps and does no address requirements	Project and contract methodology and approach addresses requirements to the minimum	Project and contract methodology and approach exceeds expectation	5
Minimum Qualification Threshold					

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THE BIDDER'S PARTICULARS							
NAME OF SERVICE PROVIDER							
REPRESENTED BY							
POSTAL ADDRESS							
PHYSICAL ADDRESS							
TELEPHONE NUMBER	CODE			NUMBER			
CELL PHONE NUMBER	CODE			NUMBER			
EMAIL ADDRESS							
VAT REGISTRATION NUMBER							
COMPANY REGISTRATION NUMBER							
TOTAL NUMBER OF YEARS IN BUSINESS							
DESCRIBE PRINCIPAL BUSINE	SS ACT	IVITIE	S:				
TYPE OF COMPANY/FIRM [Tick	applicab	le box]				
Partnership/Joint Venture/Consor	rtium		One person business/sole proprietor				
Close Corporation			Company				
(Pty) Limited			Other				
COMPANY CLASSIFICATION [Tick appli	cable l	oox]				
Manufacturer			Supplier				
Professional Service Provider			Other serv	vice providers e	e.g. transporter, etc.		
TAX COMPLIANCE STATUS [Ti	ck applic	able b	ox]				
Compliant Tax Status verified on	Compliant Tax Status verified on CSD YES NO						NO
PREFERENCE POINTS CLAIME	ED [Tick a	applica	ble box]				
Has a Preference Claim form (SE BBEE status level verification cer	•	_	•		,	YES	NO
If Yes, who was the B-BBEE ce	rtificate	issued	by: [Tick a	applicable box]			
A verification agency accred	•			•	•		
A Sworn Affidavit for EME or QSE confirming turnover and black ownership certified by registered Commissioner of Oaths							
Other (please specify)							
ACCREDITED REPRESENTATI						г	
Accredited representative in Sout enclose proof.	th Africa f	or the	goods/serv	ices/works offe	ered. If yes, please	YES	NO
LEGAL IDENTITY PROOF [Tick	applicabl	e box]					
Certified copies of Certificate of Incorporation (as per entity type) are enclosed YES NO							

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NOTE: ONLY FIRM PRICES WILL BE ACCEPTED. NON-FIRM PRICES (INCLUDING PRICES SUBJECT TO RATES OF EXCHANGE VARIATIONS) WILL NOT BE CONSIDERED IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT NAME OF BIDDER:BID NUMBER: MICT-SETA/ISP-GSM/2018 **CLOSING DATE: 25 JUNE 2018 CLOSING TIME: 11:00 AM** OFFER VALID FOR 150 DAYS FROM DAY OF BID CLOSURE ITEM QUANTITY **DESCRIPTION BID PRICE IN RSA CURRENCY** NO. **All applicable taxes included Required by: At: Brand and model: Country of origin: Does the offer comply with specification(s):? If not to specification, indicate deviation(s): Period required for delivery: ** Delivery: Firm / Not firm Delivery basis: Note: All delivery costs must be added in the bid price, for delivery at the prescribed destination ** "all applicable taxes" includes value- added tax, pay as you earn, income tax, unemployment insurance

SBD 3.1 PRICING SHEDULE - FIRM PRICES (PURCHASES)

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fund contributions and skills development levies.

*Delete if not applicable

SBD4 - DECLARATION OF INTEREST

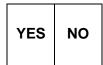
Any legal person, including persons employed by the State¹, or persons having a kinship with persons employed by the State, including a blood relationship, may make an offer or offers in terms of this invitation to Bid (includes an advertised competitive Bid, a limited Bid, a proposal or written price quotation). In view of possible allegations of favouritism, should the resulting Bid, or part thereof, be awarded to persons employed by the State, or to persons connected with or related to them, it is required that the Bidder or his/her authorised representative, declare his/her position in relation to the evaluating/adjudicating authority where:

- The Bidder is employed by the State; and/or
- The legal person on whose behalf the Bidding Document is signed, has a relationship with person/s person who is/are involved in the evaluation and or adjudication of the Bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and/or adjudication of the Bid.

In order to give effect to the above, the following questionnaire must be completed and submitted with this Bid:

- Full Name of Bidder or his/her representative.
- Identity Number.
- Position occupied in the Company (director, trustee, shareholder², member).
- Registration number of company, enterprise, close corporation, partnership agreement or trust.
- Tax Reference Number.
- VAT Registration Number.
- The names of all directors/trustees/shareholders/members, their individual identity numbers, tax reference numbers and, if applicable, employee/PERSAL numbers must be indicated in a separate schedule including the following questions.

Schedule attached with the above details for all directors/member/shareholders



• Are you or any person connected with the Bidder presently employed by the state? If so, furnish the following particulars in an attached schedule:

YES NO

- Name of person/director/trustee/shareholder/member.....
- Name of state institution at which you or the person connected to the Bidder is employed.
- Position occupied in the state institution.

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Any other particulars		
 If you are presently employed by the State, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector? If Yes, did you attach proof of such authority to the Bid document? If No, furnish reasons for non-submission of such proof as an attached schedule (Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the Bid.) 	YES	NO
 Did you or your spouse or any of the company's directors/ trustees /shareholders /members or their spouses conduct business with the State in the previous twelve months? 	YES	NO
If so, furnish particulars as an attached schedule.		
 Do you, or any person connected with the Bidder, have any relationship (family, friend, other) with a person employed by the State and who may be involved with the evaluation and or adjudication of this Bid? 	YES	NO
If so, furnish particulars as an attached schedule.		
 Are you, or any person connected with the Bidder, aware of any relationship (family, friend, other) between any other Bidder and any person employed by the State who may be involved with the evaluation and or adjudication of this Bid? 	YES	NO
If so, furnish particulars as an attached schedule.		
 Do you or any of the directors/ trustees/ shareholders/ members of the company have any interest in any other related companies whether or not they are bidding for this contract? If so, furnish particulars as an attached schedule. 	YES	NO

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Full details of directors / trustees / members / shareholders						
Full Name	Identity Number	Personal Income Tax Reference Number	State Employee Number/Personal Number			

DECLARATION

	RNISHED IN PARAGRAPHS 2 and 3 ABOVE IS
CORRECT.	
ACCEPT THAT THE STATE MAY REJECT DECLARATION PROVE TO BE FALSE.	CT THE BID OR ACT AGAINST ME SHOULD THIS
Signature	Date
Position	Name of bidder

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SBD 6.1 - PREFERENCE POINTS CLAIM FORM

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUSTSTUDY THE GENERAL CONDITIONS, DEIFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2

- a) The value of this bid is estimated not to exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable; or
- b) The 80/20 preference point system will be applicable to this tender.
- 1.3 Points for this bid shall be awarded for:
 - a) Price; and
 - b) B-BBEE Status Level of Contributor.
- 1.4 The maximum points for this bid are allocated as follows;

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRUBUTOR	20
Total points for price and B-BBEE must not exceed	100

- 1.5 Failure on the part of a bidder to submit proof of B-BBEE Status Level of Contributor together with the bid will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. POINTS AWARDED FOR PRICE

THE 80/20 OR 90/10 PREFERENCE POINT SYSTEM

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 90/10

$$Ps=80(1-\frac{Pt-Pmin}{Pmin}) or Ps=90(1-\frac{Pt-Pmin}{Pmin})$$

Where:

Ps = Points scored for price of bid under consideration

Pt = Price of bid under consideration

Pmin = Price of lowest acceptable bid

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3. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

3.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table set out below:

B-BBEE Status Level of Contributor	Number of Points (90/10 System)	Number of Points (80/20 System)
1	10	20
2	9	18
3	6	14
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

- 3.2 Bidders who qualify as EMEs or QSEs in terms of the B-BBEE Act must submit a certificate issued by a Verification Agency accredited by SANAS or sworn affidavit certified by Commissioner of Oaths.
- 3.3 Bidders other than EMEs must submit their original and valid B-BBEE status level verification certificate or a certified copy thereof, substantiating their B-BBEE rating issued by a Verification Agency accredited by SANAS.
- 3.4 A trust, consortium or joint venture, will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate issued by a SANAS accredited Verification Agency.
- 3.5 A trust, consortium or joint venture will qualify for points for their B-BBEE status level as an unincorporated entity, provided that the entity submits their consolidated B-BBEE scorecard as if they were a group structure and that such a consolidated B-BBEE scorecard is prepared for every separate bid.
- 3.6 Tertiary institutions and public entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.
- 3.7 A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for, unless the intended sub- contractor is an EME that has the capability and ability

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to execute the sub-contract.

4 A person awarded a contract may not sub-contract more than 25% of the value of the contract to any other enterprise that does not have an equal or higher B-BBEE status level than the person concerned, unless the contract is sub-contracted to an EME that has the capability and ability to execute the sub-contract.

5	R	ID	\mathbf{D}	F	<u>∩</u> I	Λ	D	Λ	TI	^	N	J
J	_	_	$\boldsymbol{\omega}$	_	\sim			_		u	4 B	٠

5.2 Bidders who claim in respect of B-BBEE Status Level of Contribution must complete the following:

6	B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPH 1.4
	AND 3.1
6.2	2 B-BEE Status Level Contributor: = (maximum of 20 points)
	(Points claimed in respect of paragraph 6.1 must be in accordance with the table reflected

in paragraph 3.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

7 SUB-CONTRACTING

7.2 Will any portion of the contract be sub-contracted?

(Tick applicable box)

YES	NO	
-----	----	--

- 7.2.1 If yes, indicate:
 - i) What percentage of the contract will be subcontracted.....%?
 - ii) The name of the sub-contractor
 - iii) The B-BBEE status level of the sub-contractor.....
 - iv) Whether the sub-contractor is an EME or QSE

(Tick applicable box)

YES	NO	
-----	----	--

v) Specify, by ticking the appropriate box, if sub-contracting with an enterprise in terms of Preferential Procurement Regulations, 2017

Designated Group: An EME or QSE which is at least	EME √	QSE √
owned by:		
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or		
townships		
Cooperative owned by black people		

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Black people who are military veterans	
OR	
Any EME	
Any QSE	

8 DECLARAT	ΓΙΟΝ WITH REGARD TO COMPANY/FIRM
8.2 Name of Co	ompany/Firm
8.3 VAT registr	ation number:
8.4 Company r	egistration number
8.5 TYPE OF C	COMPANY/FIRM
0	Partnership/Joint Venture/Consortium
0	One-person business/sole propriety
0	Close corporation
0	Company
	(PTY) Limited k applicable box]
8.6 DESCRIBE	PRINCIPAL BUSINESS ACTIVITIES
8.7 COMPAN	Y CLASSIFICATION
0	Manufacturer
0	Supplier
0	Professional Service Provider
0	Other service providers, e.g. transporter, etc.
	[Tick applicable box]
8.8 Total numb	er of years the company/firm has been in business:
$8.9I$ / we, the ι	undersigned, who is/are duly authorised to so on behalf of the company /
firm, certify	that the points claimed, based on the B-BBEE status level of contributor
indicated in	paragraph 1.4 and 5.1 of the foregoing certificate, qualifies the company /
firm for the	preference(s) shown and I / we acknowledge that:
i)	The information furnished is true and correct;
ii)	The preference points claimed are in accordance with the General
	Conditions as indicated in paragraph 1 of this form (SBD6.1);

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iii)

In the event of a contract being awarded as a result of points claimed as

shown in paragraphs 1.4 and 5.1, the contractor may be required to

furnish documentary proof to the satisfaction of the purchaser that the claims are correct;

- iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have
 - a) disqualify the person from the bidding process;
 - recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - d) recommend that the bidder or contractor, its shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - e) forward the matter for criminal prosecution.

WITNESSES	
1	SIGNATURE(S) OF BIDDER(S)
2	Date: Address:

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SBD - 8 DECLARATION OF BIDDER'S PAST SCM PRACTICES

•	Is the Bidder or any of its directors listed on the National Treasury's Database of
	Restricted Suppliers as companies or persons prohibited from doing business
	with the public sector?

YES NO

If Yes, furnish particulars as an attached schedule.

 Is the Bidder or any of its directors listed on the Register for Tender Defaulters in terms of Section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)?

YES NO

If Yes, furnish particulars as an attached schedule.

 Was the Bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years?

YES NO

If Yes, furnish particulars as an attached schedule.

 Was any contract between the Bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?

YES NO

If Yes, furnish particulars as an attached schedule.

The Database of Restricted Suppliers and Register for Tender Defaulters resides on the National Treasury's website (www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.

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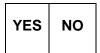
SBD - 9 CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting this Bid in response to the invitation for the Bid made by the MICT SETA, do hereby make the following statements that I certify to be true and complete in every respect:

• I have read and I understand the contents of this Certificate;

YES NO

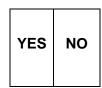
• I understand that the Bid will be disqualified if this Certificate is found not to be true and complete in every respect;



• I am authorised by the Bidder to sign this Certificate, and to submit the Bid, on behalf of the Bidder;



 Each person whose signature appears on the Bid has been authorised by the Bidder to determine the terms of, and to sign, the Bid on behalf of the Bidder;



For the purposes of this Certificate and the accompanying Bid, I understand that the word "competitor" shall include any individual or organisation, other than the Bidder, whether or not affiliated with the Bidder, who:

- a) Has been requested to submit a Bid in response to this Bid invitation;
- b) Could potentially submit a Bid in response to this Bid invitation, based on their qualifications, abilities or experience; and
- c) Provides the same goods and services as the Bidder and/or is in the same line of business as the Bidder

The Bidder has arrived at the accompanying Bid independently from, and without consultation, communication, agreement or arrangement with any competitor.

However, communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.

In particular, without limiting the generality of paragraphs above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:

- a) Prices;
- b) Geographical area where product or service will be rendered (market allocation);
- c) Methods, factors or formulas used to calculate prices;
- d) The intention or decision to submit or not to submit, a Bid;
- e) The submission of a Bid which does not meet the specifications and conditions of the Bid;
 or
- f) Bidding with the intention not to win the Bid.

In addition, there have been no consultations, communications, agreements or arrangements

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with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this Bid invitation relates.

The terms of this Bid have not been, and will not be, disclosed by the Bidder, directly or indirectly, to any competitor, prior to the date and time of the official Bid opening or of the awarding of the contract.

I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to Bids and contracts, Bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of Section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation ³Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

Signature	Date
Position	Name of Bidder



Media, Information and Communication Technologies Sector Education and Training Authority

Accelerating quality skills towards an information savvy society

TERMS OF REFERENCE FOR

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INTERNET SERVICE PROVISION (ISP) AND GLOBAL SYSTEMS FOR MOBILE COMMUNICATION (GSM) DATA SERVICES TO MICT SETA FOR A PERIOD OF THREE (3) YEARS SUBJECT TO MICT SETA LICENSE RENEWAL

CONFIDENTIAL

25 MAY 2018

1. BACKGROUND

MICT SETA, one of the Sector Education and Training Authorities (SETA's), was established in March 2000 to transform the skills profile of the Media, Information and Communications Technology (MICT) sector. It operates within the context of the National Skills Development Strategy to raise the levels, quality and relevance of the education and training in the sector and encourages partnerships between the public and private organisations to benefit employers, employees and the unemployed.

The MICT SETA's operates at a Head Office in Midrand and a Satellite Office in Klerksdorp. MICT SETA also has three regional offices located in Cape Town, East London, Durban.

The required ISP and GSM

2. ORGANISATIONAL STATUS OF INTERNET SOLUTION SERVICES

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2.1. The MICT SETA currently operates on a fully outsourced operating model for its ISP services. The Incumbent Service Provider support MICT SETA with an integrated internet network infrastructure solution. The supply of the ISP Infrastructure is a dual ownership model, as follows:

i) MICT SETA OWNED INFRASTRUCTURE:

MICT SETA currently owns its own desktop / notebooks, peripheral devices and some servers connected to a Local Area Network (LAN).

ii) SERVICE PROVIDER INFRASTRUCTURE

ISP Infrastructure are owned by the current Service Provider is currently made available to MICT SETA.

2.2. The MICT SETA has its own server environment on the LAN at Midrand supported with only routers by the current service provider. Applications running on these servers are accessed via a Local Area Network (LAN) by users located at the MICT SETA's offices in Midrand. Where required by the business, external systems are interfaced with, to transfer data.

3. MINIMUM REQUIREMENTS FOR ISP AND GSM SERVICES

- 3.1. The service provider must explain what measures will be taken to minimize or eliminate overflow of network traffic.
- 3.2. The equipment and software must be continuously upgraded to the latest version for the duration of the contract at no cost to MICT SETA.
- 3.3. The bidder must stipulate any other additional capability that their solution can offer. Preference will be given for a single application with multiple features which will complement the total solution and enhance the functionality of all communications, be it video, voice or data.
- 3.4. Managed GSM solution for not less than hundred and fifty (150) users and estimated pool usage of 750 gigabits per month.
- 3.5. Bidders are required to submit their proposal with roll up and implementation Project Plan.

4. SCOPE OF SERVICE AND REQUIREMENTS

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4.1. Managed Internet Service Provision

Depending on the chosen solution these services should include:

- 4.1.1. Reliable and sustained Internet service provision;
- 4.1.2. Business continuity;
- 4.1.3. Reliable monitoring of services and reporting;
- 4.1.4. Anti-virus and anti-malware management except for MICT SETA in-house desktops, note books and servers
- 4.1.5. A firewall which screens all inbound and outbound traffic (E-mail plus internet break-outs)
- 4.1.6. Anti-manipulation management
- 4.1.7. Usage monitoring, vulnerability (penetration) tests and reporting through a variety of tools;
- 4.1.8. Content filtering;
- 4.1.9. Capacity monitoring;
- 4.1.10. Security management both network and physical infrastructure; and
- 4.1.11. Formally documented and approved user account management policy standards and procedures.

4.2. Internet Connectivity

4.2.1. The following are minimum Internet connectivity requirements for the Head Office and three (3) regional offices plus one (1) satellite office:

4.2.1.1. Connectivity:

- 4.2.1.1.1. Average bandwidth of not less than 40Mbs per allocated Head Office in Midrand;
- 4.2.1.1.2. Average bandwidth of not less than 10Mbps per allocated regional offices and satellite office:
- 4.2.1.1.3. Average data bundle of not less than 500GB per month for the Head Office in Midrand;
- 4.2.1.1.4. Average data bundle of not less than 250GB per regional office and satellite office.

4.3. The router must have:

- 4.3.1. Be compatible with the MICT SETA line speed and line equipment to manage Quality of Service (QOS) for video, voice and data
- 4.3.2. The system must support: Network interfaces

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- 4.3.2.1. Copper 10/100/1000 Ethernet
- 4.3.2.2. Optical 10 Gigabit Ethernet

4.4. Network protocols

- 4.4.1. IPv4, IPv6
- 4.4.2. TCP/IP, UDP/IP
- 4.4.3. CIFS (SMB1 and SMB2), NFS 2, 3, and 4
- 4.4.4. FTP, TFTP, and SNMP
- 4.4.5. NDMP 2, 3, and 4
- 4.4.6. NTP, SNTP
- 4.4.7. MPFS
- 4.4.8. Fiber Channel

4.5. Feature support

- 4.5.1. FailSafe Networking
- 4.5.2. Ethernet trunking
- 4.5.3. Virtual Private Network (VPN) between regions and the head office in Midrand

4.6. The Anti-Virus (MICT SETA in-house desktops, note books and servers)

- 4.6.1. Anti-virus support via tight, on-demand integration with industry-leading anti-virus solutions.
- 4.6.2. The Anti-Virus Sizing Tool is used to determine the appropriate configuration (post-installation).
- 4.6.3. Auditing capabilities to keep track of activities that alter the Network Attached Storage (NAS)-environment configuration.

4.6.4. File Level Retention and Locking

- 4.6.5. The system must also provide the following capabilities: Activity logging
- 4.6.5.1. Log is maintained in the File-Level Retention logs subdirectory
- 4.6.5.2. Information for each event:
 - 4.6.5.2.1. Time of event (system time)
 - 4.6.5.2.2. File with which the event is associated
 - 4.6.5.2.3. Action (create, append-only file, etc.)
 - 4.6.5.2.4. Operation being performed

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4.6.5.2.5. The user ID of who performed or attempted the action

4.7. The Fire Wall

- 4.7.1. Network Features The firewall must be VPN capable
- 4.7.2. High Availability Features
 - 4.7.2.1. The firewall must come with redundant power supplies The firewall must support clustering and load balancing using either Active / Active or Active / Standby configuration

4.7.3. Firewall Features

- 4.7.3.1. Application awareness
- 4.7.3.2. The firewall must be able to enforce access policy based on more than 1000 commonly used applications and 75,000 micro-applications; provides granular access control based on "behaviour" (for example, a file upload or a post on a social networking site) to further control user activity related to applications; controls port- and protocol-hopping applications that can evade classic security controls. Identity-based firewalling The firewall must provide differentiated access control based on user and user role; should support common identity mechanism such as Active Directory agent, LDAP, Kerberos, and NT LAN Manager. Device-type-based enforcement should be able to identify the types of devices (such as iPads, iPhones, and Android devices) that are accessing the network, and controls which devices will be permitted or denied. URL filtering Enterprise-class, full-featured URL filtering solution enables granular control of Internet traffic. Global threat intelligence Uses the global footprint of security deployments for intelligence to deliver regularly updated threat intelligence feeds for near-real-time protection from zero-day malware. Stateful firewall capabilities In addition to enabling Layer 7 context-aware rules, it should provide extensive support for Layer 3 and Layer 4 stateful firewall features, including access

4.8. Monitoring

- 4.8.1. Each office must have the ability to monitor their average data usage at any given time; and
- 4.8.2. The MICT SETA must have the ability to monitor and draw reports of data usage for all offices including regional offices connected under this programme.
- 4.8.3. Bidders are required to indicate if 4.1 to 4.8.2 above will be achieved over any or all of the following:
 - 4.8.3.1. Over Mobile/Wireless networks (depending on coverage);
 - 4.8.3.2. Over Wired/Fixed Line networks (depending on availability).

4.9. Training and Skills Transfer

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- 4.9.1. The successful ISP will be required to provide once-off training and skills transfer to users that will have been appointed by MICT SETA. The training and skills transfer should cover:
- 4.9.1.1. The use and maintenance of equipment; and
- 4.9.1.2. Any other training that may be deemed necessary.

4.10. Maintenance and Support

- 4.10.1. The successful ISP will be required to provide maintenance and support services over a period of not less than thirty-six (36) months (subject to renewal of MICT SETA license), which includes:
- 4.10.1.1. Maintenance of all deployed equipment and Internet services, ensuring full operation and connectivity at all times;
- 4.10.1.2. Call Centre support (via telephone and/or email), available 24 Hours; and
- 4.10.1.3. Any other maintenance and support that may be deemed necessary.

4.11. Project Management

- 4.11.1.1. For each office the successful ISP will be required to provide project management services, covering:
- 4.11.1.2. Delivery of equipment for each office
- 4.11.1.3. Installation and commissioning of equipment delivered at each office; and
- 4.11.1.4. Appointed liaison and security officer(s) for the duration of the service contract.

4.12. E-Mail Security

- 4.12.1. Leading protection with a 99% anti-spam with 0.0001% false and bulk mail detection, 100% anti-malware including zero-day protection, and 100% availability SLA.
- 4.12.2. Advanced protection for information in transit to reduce the risk of snooping and interception.
- 4.12.3. Detailed reports on email volumes, employee usage and top threats.
- 4.12.4. Granular control on employee emails ensure you have control on the types of emails your company employees receive.
- 4.12.5. E-mail continuity
- 4.12.6. E-mail tracking, incl. blocking forwarding of sensitive e-mail, blocking printing of e-mails etc.

5. PRICING

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5.1 Comprehensive pricing is required, indicating the following:

- 5.1.2 A detailed price per office per month for Internet Connectivity, on all or any of the following:
- 5.1.3. Over Mobile/Wireless networks (depending on coverage), including over the 36 months' period (subject to SETA license renewal);
- 5.1.4. Over Wired/Fixed Line networks (depending on availability), including over the 36 months' period (subject to SETA license renewal);
- 5.1.5. A detailed price for maintenance and support per MICT SETA appointed service provider, including over the 36 months' period (subject to SETA license renewal);
- 5.1.6. A detailed price for once-off implementation fee, for Head Office in Midrand and three regional offices and one satellite office,
- 5.1.7. Pricing for any travelling and over-night stays must be quoted per kilometre (km) and per night in a 3-star hotel or similar accommodation, in line with a project plan submitted.
- 5.1.8. All Prices must be quoted in South African Rands (ZAR) and must be inclusive of VAT.

EVALUATION METHODOLOGY

Evaluation of proposals will be conducted on a three (3) stage process:

Stage 1 – Compliance Documents and Returnable Documents

Submission of the compliance and returnable documents will serve as the pre-qualification phase of the evaluation. Failure to return the listed documents below will result in disqualification.

1	Company Profile
2	Reference Letters from previous or current clients for similar work
3	Completed and signed SBDs and GCC
4	Company Registration Documents
5	Original or Certified B-BBEE Certificate or Certified Sworn Affidavit for EME/QSE

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6	Proof of registration on CSD with verified tax compliance status
7	Pricing Schedule
8	Proposal detailing how specifications will be met

Stage 2 – Functional Evaluation Criteria

An assessment of **Functionality** will be based on the evaluation criteria noted in the table below. Each of the evaluation criterion in the table will carry a weighting as indicated, and bidders will be required to score a minimum of 60 points (out of the 100 points), i.e. 60%, for Functionality in order to qualify to proceed to Stage 3.

Each element will be scored between 0-5; 0= does not qualify, 3= meets minimum requirements, and more than 3 and not exceeding 5= meets all or exceeds specification requirement.

S	STAGE 2 – FUNCTIONAL EVALUATION METHODOLOGY					
	EVALUATION CRITERIA	0 = does not qualify	3 = meet minimum spec	More than 3 and not exceeding 5 = meet and exceed spec	WEIGHT	
1	Ability of bidder to meet all or exceed minimum Internet Service Provision requirements as stipulated in paragraph 3 and 4 of the terms of reference.	Service is below current minimum standards and cannot be operable	Service is of good and basic standard in relation to the status quo and can perform at current standards	Service is of better and advanced standard in relation to status quo and can improve current situation.	35	

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2	Ability of bidder to meet or exceed all GSM requirements as stipulated in paragraph 3 and 4 of the terms of reference	Service is below current minimum standards and cannot be operable. Bidder lacks innovation and provides no latest technology	Service is of good and basic standard in relation to the status quo and can perform at current standards. Bidder has displayed basic innovation and provides latest technology	Service is of better and advanced standard in relation to status quo and can improve current situation. Bidder has displayed advanced levels of innovation and provides latest technology	25
3	Ability of bidder to provide and exceed minimum maintenance contract requirements. Lead time on support after issue log Call out services Service options provided by bidder.	Bidder has no support system and lead times not suitable on service unsatisfactor y. Bidder does not have electronic and telephonic platforms to support both ISP and GSM platforms	Bidder has basic support with basic electronic and telephonic platforms which meet current standards and can perform at current standards	Bidder has advanced support systems and multiple electronic and telephonic support systems which will improve current status and lead times are the quick and reliable.	30
4	Ability of service provider to provide training for MICT SETA printer users as stipulated in paragraph 4.9 of the terms of reference.	Bidder has no qualified training officials and capable training	Bidder has qualified training officials and capable training	Bidder has qualified training officials and capable training. Bidder also offers than basics on training	5

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5	Ability of service provider to provide clear project management and contract management solutions.	Project and contract methodology has gaps and does no address requirements	Project and contract methodology and approach addresses requirements to the minimum	Project and contract methodology and approach exceeds expectation	5
٨	Minimum Qualification Threshold				

STAGE 3 – PRICE AND B-BBEE

Bidders who meet the qualification threshold on technical functionality of 70 points will qualify for further evaluation on Price and B-BBEE according to the 80/20 preference point system in terms of the PPPFA Regulations 2017, where 80 points will be for **Price** and 20 points will be for **B-BBEE** status level of contribution.

For qualifying bidders, the points scored in respect of B-BBEE status level contributor will be added to the points scored for price to determine the highest scoring bidder.

The following formula will be used to calculate the points for **Price**:

Where

Ps = Points scored for comparative price of bid or offer under consideration.

Pt = Comparative price of bid or offer under consideration.

P min = Comparative price of lowest acceptable bid or offer

The points for scored for B-BBEE status level of contribution will be allocated in terms of the Preferential Procurement Regulations, 2017 according to the table below:

B-BBEE	Status	Level	of	Number	of	preference	points
contributor	system (80/20)						
1				20			

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2	18
3	14
4	10
5	8
6	6
7	4
8	2
Non-compliant contributor	0

DETAILED PRICING SCHEDULE

- The solution objectives together with scope of work should be used when compiling the pricing for the delivery of the services
- All costing must be shown inclusive of any applicable taxes.
- Costing must be done inclusive of any applicable travel or allowances of any kind and should therefore be inclusive of all foreseeable costs to achieve the objective.
- A fixed fee (if applicable) associated with the delivery of the service shall be submitted in the following format in a separate sealed envelope as indicated:

Item	Once off implementation and setup fee	Monthly fee
SETA Management System (itemise as per solution objectives and scope of work and requirements)	R	R
Hosting and WAN support	R	R
Desktop and LAN support	R	R
TOTAL	R	R
TOTAL YEAR ONE (1) COST	R	R
TOTAL YEAR TWO (2) COST	R	R
TOTAL YEAR THREE (3) COST	R	R

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TOTAL BID OFFER (VAT inclusive)	R	R

- The number of units (e.g. ERP system or BI tool licenses) must be specified if they are limited in any way.
- Any unit costs (e.g. costs for additional user licenses or additional desktop support) must be explicitly quoted.

CONTRACTED BIDDER

1. Managing the Contract

- 1.1 The contracted bidder must manage the contract fairly and objectively in accordance with terms and conditions of this document.
- 1.2 The contracted bidder must appoint a contract manager who will liaise with the MICT SETA on all matters relating to the contract and inform the MICT SETA in writing, including contact details (name, telephone number, email address) of the contract manager

2. Communication

2.1 The contracted party must communicate in writing all matters relating to the contract and must not act on any requests that have not been communicated in writing from the MICT SETA.

3. Managing Delivery Scheduling and Milestones

3.1 Where work required has to take place in stages, the contracted party must communicate in writing to the MICT SETA the commencement of each stage.

GENERAL CONDITIONS OF CONTRACT (GCC)

In this document words in the singular also mean in the plural and vice versa, words in the masculine mean in the feminine and neuter, and words such as "will/should" mean "must".

The National Treasury's General Conditions of Contract (GCC) should not be amended. The MICT

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SETA appends Special Conditions of Contract (SCC) providing specific information relevant to a GCC clause directly below the specific GCC clause and where the MICT SETA requires a SCC that is not part of the GCC, the MICT SETA appends the SCC clause after all the GCC clauses. No clause in this document shall be in conflict with another clause.

GCC1

1. Definitions - The following terms shall be interpreted as indicated:

- 1.1. "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2. "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3. "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4. "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5. "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6. "Country of origin" means the place where the goods were mined, grown, or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7. "Day" means calendar day.
- 1.8. "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9. "Delivery ex stock" means immediate delivery directly from stock actually on hand.
- 1.10. "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11. "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12. "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may

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- include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars, or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13. "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14. "GCC" means the General Conditions of Contract.
- 1.15. "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16. "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17. "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18. "Manufacture" means the production of products in a factory using labour, materials, components, and machinery and includes other related value-adding activities.
- 1.19. "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20. "Project site," where applicable, means the place indicated in bidding documents.
- 1.21. "Purchaser" means the organization purchasing the goods.
- 1.22. "Republic" means the Republic of South Africa.
- 1.23. "SCC" means the Special Conditions of Contract.
- 1.24. "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25. Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

GCC2

2. Application

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- 2.1. These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
 2.2. Where applicable, special conditions of contract are also laid down to, cover specific supplies, services or works.
 2.3. Where such special conditions of contract are in conflict with these general
- conditions, the special conditions shall apply.

GCC3 ₂

3. General

- 3.1. Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2. With certain exceptions (National Treasury's eTender website), invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

GCC4

4. Standards

4.1. The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

GCC5

5. Use of contract documents and information

- 5.1. The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2. The supplier shall not, without the purchaser's prior written consent, make use

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	of any document or information mentioned in GCC clause 5.1 except for
	purposes of performing the contract.
	5.3. Any document, other than the contract itself mentioned in GCC clause 5.1 shall
	remain the property of the purchaser and shall be returned (all copies) to the
	purchaser on completion of the supplier's performance under the contract if so
	required by the purchaser.
	5.4. The supplier shall permit the purchaser to inspect the supplier's records relating
	to the performance of the supplier and to have them audited by auditors
	appointed by the purchaser, if so required by the purchaser
GCC6	6. Patent Rights
	6.1. The supplier shall indemnify the purchaser against all third-party claims of
	infringement of patent, trademark, or industrial design rights arising from use of
	the goods or any part thereof by the purchaser.
GCC7	7. Performance security
	7.1. Within thirty days (30) of receipt of the notification of contract award, the
	successful bidder shall furnish to the purchaser the performance security of the
	amount specified in SCC.
	7.2. The proceeds of the performance security shall be payable to the purchaser as
	compensation for any loss resulting from the supplier's failure to complete his
	obligations under the contract.
	7.3. The performance security shall be denominated in the currency of the contract,
	or in a freely convertible currency acceptable to the purchaser and shall be in
	one of the following forms:
	7.3.1. bank guarantee or an irrevocable letter of credit issued by a reputable
	bank located in the purchaser's country or abroad, acceptable to the
	purchaser, in the form provided in the bidding documents or another form
	acceptable to the purchaser; or
	7.3.2. a cashier's or certified cheque
	7.4. The performance security will be discharged by the purchaser and returned to
	the supplier not later than thirty (30) days following the date of completion of the
	supplier's performance obligations under the contract, including any warranty
	obligations, unless otherwise specified in SCC.
GCC7	No performance security required
scc	The periodical cooling rogaliou
GCC8	8. Inspections, tests and analyses

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- 8.1. All pre-bidding testing will be for the account of the bidder.
- 8.2. If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3. If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period, it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4. If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5. Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests, or analyses shall be defrayed by the supplier.
- 8.6. Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7. Any contract supplies may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies, which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8. The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

GCC9

9. Packing

9.1. The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation,

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	rough handling during transit and exposure to extreme temperatures, salt and
	precipitation during transit, and open storage. Packing, case size and weights
	shall take into consideration, where appropriate, the remoteness of the goods'
	final destination and the absence of heavy handling facilities at all points in
	transit.
	9.2. The packing, marking, and documentation within and outside the packages
	shall comply strictly with such special requirements as shall be expressly
	provided for in the contract, including additional requirements, if any, specified
	in SCC, and in any subsequent instructions ordered by the purchaser.
GCC10	10. Delivery and Documentation
	10.1. Delivery of the goods shall be made by the supplier in accordance with the
	terms specified in the contract. The details of shipping and/or other documents
	to be furnished by the supplier are specified in SCC.
	10.2. Documents to be submitted by the supplier are specified in SCC.
GCC10	No quantities required for delivery. Delivery of service will be specified on the Service
SCC	Level Agreement signed between the MICT SETA and the contracted party.
	MICT SETA will verify both service delivery and performance prior to signing a
	certificate of delivery / installation / progress milestone / commissioning evidencing
	such performance.
	The MICT shall ensure that payment is made on service level achieved/delivered and
	Contractor must ensure such approved verification accompanies the subsequent
	supplier invoice.
GCC11	11. Insurance
	11.1. The goods supplied under the contract shall be fully insured in a freely
	convertible currency against loss or damage incidental to manufacture or
	acquisition, transportation, storage and delivery in the manner specified in the
	SCC.
GCC11	No delivery of physical goods to take place under this contract to warrant insurance.
SCC	
GCC12	12. Transportation
	12.1. Should a price other than an all-inclusive delivered price be required, this shall
	be specified in the SCC.
GCC12	Terms of contract include collection of documents (payment batches) twice a week for
SCC	processing.
GCC13	13. Incidental Services

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The supplier may be required to provide any or all of the following services, 13.1. including additional services, if any, specified in SCC: 13.1.1, performance or supervision of on-site assembly and/or commissioning of the supplied goods; 13.1.2. furnishing of tools required for assembly and/or maintenance of the supplied goods; 13.1.3. furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods; 13.1.4. performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and 13.1.5. training of the purchaser's personnel, at the supplier's plant and/or onsite, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods. 13.2. Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services No physical goods will be supplied. Prices charged for incidental services if any, shall GCC13 be included in the contract price. SCC Training of system users shall form part service level agreement GCC14 14. Spare Parts 14.1. As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier: 14.1.1. such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and 14.1.2. in the event of termination of production of the spare parts: 14.1.2.1. Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and 14.1.2.2. Following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested. GCC14 Condition not applicable for this procurement

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SCC	
GCC15	15. Warranty
GCC15	 15. Warranty 15.1. The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination. 15.2. This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC. 15.3. The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty. 15.4. Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser. 15.5. If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract
GCC15	The supplier warrants that agreed service levels will be maintained throughout the
scc	duration of the contract
GCC16	16. Payments
	16.1. The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.16.2. The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in
	the contract. 16.3. Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
	16.4. Payment will be made in Rand unless otherwise stipulated in SCC

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GCC21

21. Delays in supplier's performance

- 21.1. Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2. If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3. No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4. The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.
- 21.5. Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6. Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

GCC22

22. Penalties

22.1. Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract

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pursuant to GCC Clause 23. GCC23 23. Termination for default The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part: 23.1.1 if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2: 23.1.2 if the Supplier fails to perform any other obligation(s) under the contract; 23.1.3 if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract. 23.2. In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated. 23.3. Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years. 23.4. If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier. 23.5. Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated. 23.6. If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information: 23.6.1 the name and address of the supplier and / or person restricted by the purchaser;

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- 23.6.2 the date of commencement of the restriction
- 23.6.3 the period of restriction; and
- 23.6.4 the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7. If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

GCC24

24. Anti-dumping and countervailing duties

24.1. When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him

GCC25

25. Force Majeure

- 25.1. Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2. If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its

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	obligations under the contract as far as is reasonably practical, and shall seek
	all reasonable alternative means for performance not prevented by the force
	majeure event.
GCC26	26. Termination for solvency
	26.1. The purchaser may at any time terminate the contract by giving written notice to
	the supplier if the supplier becomes bankrupt or otherwise insolvent. In this
	event, termination will be without compensation to the supplier, provided that
	such termination will not prejudice or affect any right of action or remedy which
	has accrued or will accrue thereafter to the purchaser.
GCC27	27. Settlements of disputes
	27.1. If any dispute or difference of any kind whatsoever arises between the
	purchaser and the supplier in connection with or arising out of the contract, the
	parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
	27.2. If, after thirty (30) days, the parties have failed to resolve their dispute or
	difference by such mutual consultation, then either the purchaser or the supplier
	may give notice to the other party of his intention to commence with mediation.
	No mediation in respect of this matter may be commenced unless such notice is
	given to the other party.
	27.3. Should it not be possible to settle a dispute by means of mediation, it may be
	settled in a South African court of law.
	27.4. Mediation proceedings shall be conducted in accordance with the rules of
	procedure specified in the SCC.
	27.5. Notwithstanding any reference to mediation and/or court proceedings herein,
	27.5.1 the parties shall continue to perform their respective obligations under
	the contract unless they otherwise agree; and
	27.5.2 the purchaser shall pay the supplier any monies due the supplier.
GCC28	28. Limitation of Liability
	28.1. Except in cases of criminal negligence or wilful misconduct, and in the case of
	infringement pursuant to Clause 6;
	28.1.1 the supplier shall not be liable to the purchaser, whether in contract, tort,
	or otherwise, for any indirect or consequential loss or damage, loss of
	use, loss of production, or loss of profits or interest costs, provided that
	this exclusion shall not apply to any obligation of the supplier to pay
	penalties and/or damages to the purchaser; and
	28.1.2 the aggregate liability of the supplier to the purchaser, whether under
	the contract, in tort or otherwise, shall not exceed the total contract
	price, provided that this limitation shall not apply to the cost of repairing

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	or replacing defective equipment.
GCC29	29. Governing language
	29.1. The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
GCC30	30. Applicable law
	30.1. The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
GCC31	31. Notices
	 31.1. Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice 31.2. The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice
GCC32	32. Taxes and duties
GCC33	 32.1. A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country. 32.2. A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser. 32.3. No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services
GCC33	33. National Industrial Participation Programme
	33.1. The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
GCC34	34. Prohibition of restrictive practices
	34.1. In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).

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- 34.2. If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.
- 34.3. If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

OTHER BID SPECIAL CONDITIONS OF CONTRACT (SCC)

BID SCC Intellectual property provided in the bid invitation

The ownership and intellectual property rights of all designs, specifications, programming code and all other documentation provided by the MICT SETA to the Bidder, both successful and unsuccessful, remain the property of the MICT SETA.

BID SCC Intellectual property contained in the deliverables

The ownership and intellectual property rights of all designs, specifications, programming code and all other documentation required as part of the delivery to the MICT SETA reside with the MICT SETA.

BID SCC | Third Party Agreements

No agreement between the contracted party and the third party is binding on the MICT SETA.

BID SCC Third Party Warranty

Where the contracted party sources goods or services from a third party, the contracted party warrants that all financial and supply arrangements are agreed between the contracted party and the third party.

BID SCC | Contracted Party Due Diligence

The MICT SETA reserves the right to conduct supply chain due diligence during the contract period including site visits as and when it is deemed necessary.

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DEFINITIONS

- 1. "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- 2. "B-BBEE" means broad-based black economic empowerment as defined in section 1 of the Broad -Based Black Economic Empowerment Act;
- "B-BBEE status level of contributor" means the B-BBEE status received by a
 measured entity based on its overall performance using the relevant scorecard
 contained in the Codes of Good Practice on Black Economic Empowerment,
 issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment
 Act;
- 4. "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals;
- 5. "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- 6. "comparative price" means the price after the factors of a non-firm price and all unconditional discounts that can be utilized have been taken into consideration;
- 7. "consortium or joint venture" means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;
- 8. "contract" means the agreement that results from the acceptance of a bid by an organ of state;
- 9. "EME" means any enterprise with an annual total revenue of R35 million or less.
- 10. "Firm price" means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the contractor and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, for the execution of the contract:
- 11. "functionality" means the measurement according to predetermined norms, as set out in the bid documents, of a service or commodity that is designed to be practical and useful, working or operating, taking into account, among other factors, the quality, reliability, viability and durability of a service and the technical capacity and ability of a bidder;
- 12. "non-firm prices" means all prices other than "firm" prices;
- 13. "person" includes a juristic person;
- 14. "rand value" means the total estimated value of a contract in South African currency, calculated at the time of bid invitations, and includes all applicable taxes and excise duties;

15. "sub-contract" means the primary contractor's assigning, leasing, making out

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work to, or employing, another person to support such primary contractor in the execution of part of a project in terms of the contract;

- 16. "total revenue" bears the same meaning assigned to this expression in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act and promulgated in the *Government Gazette* on 9 February 2007;
- 17. "trust" means the arrangement through which the property of one person is made over or bequeathed to a trustee to administer such property for the benefit of another person; and
- 18. "trustee" means any person, including the founder of a trust, to whom property is bequeathed in order for such property to be administered for the benefit of another person.

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